

# Rahat Travels Of India – Umrah Agreement

## Personal Details

Full Name as in Passport: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

City: \_\_\_\_\_ Contact Number: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

## Passport Details

Passport Number: \_\_\_\_\_ Date of Issue: \_\_\_\_\_ Date Of Expiry: \_\_\_\_\_

## Package Details

Nights: \_\_\_\_\_ Hotels Class: \_\_\_\_\_ Comments: \_\_\_\_\_

**CONDITIONS OF BOOKING:** Rahat Travels Of India is Travel & Tour operators only, we do not control any Airline, nor we control any Coach Company, Hotel, Transport, or any other service mentioned in the brochure / pamphlet, as they are independently operating agencies. But we take care in selecting the necessary ingredients required for conducting the Tour keeping in mind your benefit & comfort. And just because we select them & inspect them we cannot be responsible for any Delay or Improper services provided by these Independent agencies. Also in case of Injury, Death or Loss / Damage which is caused by the act or default of the management or employees of any Hotelier, Airlines, Coach Operator/ Company who are independent contractors arising outside our normal selection and inspection process. We are not responsible for the delayed / deficient services if any granted by them or / any act or actions of co-travelers which may result in availing the following and / or other services on the Tour.

**CONDITIONS OF TRAVEL:** The Tour Participant will have to strictly follow the Tour program and return to India as per the validity of the Tour. Strict Action will be taken against any person overstaying his VISA and not returning to India as per the tour program.

All Tours are subject to Laws & Rules of RBI Government Of India. The prices quoted in the brochure have been calculated at the rate prevailing at the time of printing of the brochure/pamphlet. The Company reserves the right to amend the Prices published in the brochure/pamphlet In case of currency fluctuations, changes in Airfare and changes in this various cross rates of exchange before the date of departure and to surcharge accordingly. All such increases in price must be paid for in full before departure by the Tour Participant.

Cotd....

181, Bapu Khote Street, 1<sup>st</sup> Floor, Khatri Masjid, Mumbai-3, India.

Website : [www.rahat.in](http://www.rahat.in) Email : info@rahat.in

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## **Other Terms & Conditions:**

1. For Infant (Child below 2 yrs) Visa and Ticket has to be paid. One Child below 10 years can share room with parents by paying visa & ticket cost. If extra bed is requested will have to be paid extra.
2. Child above 10 years is treated as adult and full package fees has to be paid for him.
3. Package cost does not include any personal expenses during travel.
4. Cancellation or other changes are subject to Hotel policy and is allowed only up to 15 days before departure.
5. Tour dates are subject to change without prior notice as per Flight and Hotel availability.
6. Groups can be merged into one if minimum passenger requirement is not met.
7. One Saudi Sim will be given per family for usage only and has to be returned to Rahat representative on return.
8. If any person does not like the food provided they are free to purchase food from outside,
9. All complimentary services are provided Free of Cost. It's just a mere service for benefit of Haji.
10. Maximum baggage allowed per person is Thirty Kilos (30 kgs), Everyone carries his own baggage hence please travel light. Excess baggage fees to be paid by Haji.
11. Ticket costs and Riyal Exchange rates are mentioned clearly in the package prices any fluctuation in it will change the package cost and the difference of the said amount will have to be paid by Passenger.
12. Rahat Travels Of India accepts no responsibility for Luggage Losses, Injuries, Damages, Accidents and Additional Expenses due to delay of flights, Misconnection, Sickness, Bad Weather, Strike, War, Quarantine breakdown or Transport breakdown or the closure of Airport due to War etc.
13. Rahat Travels Of India shall not be responsible for any Loss, Delay, and Fading of color, Stains of any type or Shrinking of clothes by the Laundry service provider. Laundry will only be provided if group size is more than 24.
14. Due to unavoidable circumstances changes and alterations in the package have to be made regarding Hotel, Bus, Staying period or change of flight. RAHAT TRAVELS OF INDIA Reserves the Right to make alterations which pilgrim has to accept and for which no refund shall be made nor any claim shall be entertained.
15. After entering into Saudi Arabia no pilgrim of RAHAT TRAVELS OF INDIA shall be allowed to give up his/her companionship with his/her group. He/she will have to travel with the group and will not be allowed under any circumstances to leave the group.
16. No liability on the part of RAHAT TRAVELS OF INDIA arising in any way out of this contract in respect of any tour shall exceed the total amount paid or agreed to be paid.
17. Satisfaction of the pilgrim is our prime consideration any claim or complaint by the client must be intimated to RAHAT TRAVELS OF INDIA. In the very unlikely event of there being something not to your satisfaction on the pilgrimage that is directly under our control, it should be reported immediately so that there is an opportunity to correct/rectify the same. The Tour Operator shall not accept liability in respect of claims which are not reported to us immediately.
18. Partly utilized services are also considered as fully utilized. In such circumstances no refund shall be applicable.
19. For all claims, disputes of whatever nature relating to the tours marketed / coordinated by RAHAT TRAVELS OF India the Courts in Mumbai shall alone have jurisdiction.
20. Terms & Conditions / Package prices / Airfare are subject to change without any prior notice.

**I have Read and Understood All the above Conditions and I Agree to them.**

Date: \_\_\_\_\_

Place: \_\_\_\_\_

Signature: \_\_\_\_\_

181, Babu Khote Street, 1<sup>st</sup> Floor, Khatri Masjid, Mumbai-3, India.

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